

# **Privacy Policy**

This Privacy Policy describes how PolaireTech International, and our subsidiaries, i.e., PolaireTech Africa, PolaireTech India, and PolaireTech America, collect, use, and manage personal information that we receive from users of our websites. It is based on the guidelines provided by the Office of the Privacy Commissioner of Canada, as well as the specific privacy requirements of South Africa, India, the United Kingdom, and America.

#### Information We Collect

We primarily use cookies to collect information about your use of our website, such as your IP address, browser type, and operating system. Cookies are small text files that websites place on your device as you are browsing. They are processed and stored by your web browser. In and of themselves, cookies are harmless and serve crucial functions for websites. However, cookies can store a wealth of data, enough to potentially identify you without your consent. To comply with regulations governing cookies, we must obtain your consent before we use any cookies and allow users to access our website even if they refuse to allow the use of certain cookies.

We also collect personal information that you willingly provide to us when you use our website. This may include your name, email address, phone number, and other contact information.

#### **How We Use Your Information**

We use your personal information to provide you with the services you request, to communicate with you about our products and services, and to improve our website.

We may also use your information to send you marketing communications about our products and services. You can opt-out of receiving these communications at any time by following the instructions provided in the communication.

#### **How We Share Your Information**

We do not share your personal information with third parties except as necessary to provide you with the services you request or as required by law.

We may share your information with our service providers who perform services on our behalf, such as hosting our website or processing payments.

We may also share your information with law enforcement agencies or other government bodies as required by law.

## Security

We take reasonable measures to protect the personal information we collect from unauthorized access, disclosure, or misuse.

#### **Data Retention**

We retain your personal information for as long as necessary to provide you with the services you request or as required by law.

# **Your Rights**

You have the right to access, correct, or delete your personal information. You may also have the right to object to or restrict our processing of your personal information.

# Compliance

We comply with data protection laws in the jurisdictions where we operate, including Canada, South Africa, India, United Kingdom, and America.

# **Changes to this Privacy Policy**

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on our website.

### **Enquiries**

If you have any questions or concerns arising from this privacy policy or the way in which we handle personal information, please contact us by sending an email to <a href="mailto:info@polairetech.com">info@polairetech.com</a>.

FI van Heerden

Freek van Heerden Chairperson and MD 7 November 2023